G-04204A-06-0463 G-04204A-06-0013 G-04204A-05-0831

ORIGINAL



ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

4700

Investigator: Deb Reagan

Phone:

Fax: (

Priority: Respond Within Five Days

Opinion

No. 2006 - 55705

Date: 10/4/2006

Complaint Description:

08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Bruce

Klapp

Account Name:

Bruce Klapp

Street:

Work:

City:

Lake Havasu City

CBR:

Home:

State:

ΑZ

Zip: 86404

is:

Utility Company.

Unisource ** Energy Services (UNS)

Division:

Contact Name:

Annette Setherley

Contact Phone:

Nature of Complaint:

***** G-04204A-06-0463 *****

Customer is opposed to the proposed rate increase. Customer says the proposed increase in the monthly service charge from \$7.00 to \$20.00 is exorbitant and should not be granted. *End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:

I advised customer that the proposed increase had not been approved and that I would enter his comments for the record and file them with Docket Control. Customer stated he would also be writing a letter to the Commission about this. I provided the Commission's address and the Docket No. for this case. Customer thanked me for my assistance and for returning his call.

End of Comments

Date Completed: 10/4/2006

Opinion No. 2006 - 55705

Arizona Corporation Commission DOCKETED

OCT -42006

DOCKETED BY NR